



CONTACT US

If you are interested in scheduling a virtual care team conference, contact the VCTC Coordinator at the phone number below.

The VCTC Coordinator will:

- Set up a conference date and time
- Manage the conference
- Document the conference
- Distribute the conference summary to all participants

During the conference:

- Appointments, medications and concerns are reviewed
- Treatment is discussed
- Questions are answered
- Goals are identified
- A written shared plan of care is created

Hours

Monday through Friday
8:00 AM and 4:00 PM.

Phone

(502) 429-4430, extension 2089
Toll free (800) 232-1160, extension 2089

Fax

(502) 429-4489

Mailing Address

Kentucky Cabinet for Health & Family Services
Office for Children with Special Health Care Needs (OCSHCN)
310 Whittington Parkway, Suite 200
Louisville, KY 40222

Website

<http://chfs.ky.gov/agencies/ccshcn>

Facebook

Find us on Facebook at KY Office for Children with Special Health Care Needs



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Virtual Care Team Conferences for Children with Medical Complexity



INFORMATION FOR FAMILIES



Virtual Care Team Conference "VCTC"

This is a meeting you can join through your phone, tablet, or computer. It connects the patient, doctors, educators, therapists, and any other person you would like as shown on the "wagon wheel."

CHILDREN WITH MEDICAL COMPLEXITY WAGON WHEEL



- Your child and their needs are placed at the center of the VCTC experience.
- This team approach to care coordination focuses on your child's health while developing a shared plan of care.



Who needs a shared plan of care?

- Children with chronic, complicated health conditions
- Children who are affected by a combination of health and other factors (social, financial, or cultural issues)
- Youth and young adults moving towards adult healthcare and more independence



What is a shared plan of care?

- Families and professionals participate in a shared care planning session (in real time)
- Medications are reviewed
- Questions about treatment are answered
- The needs of the patient are discussed
- Goals are identified
- A written plan is developed to support the goals

Shared Plan of Care

